

It has been more than a month since we shut down our operations and, while we hope to resume normal activities soon, it is simply too early to determine exactly when we will be in a position to do so. As our April 3 customer communication mentioned, we are working very hard to keep the company in pause mode, supporting our employees, and keeping the company as financially healthy as possible. (All of our customer messages can be found in the News section of our web site www.hfgroup.com)

As of now, we are updating our shutdown status to “indefinite”. However, we are going to have some work teams in all locations, working on specific, essential or requested orders. This is only a limited re-start of operations.

While our binding, print and bind and preservation operations depend strongly on your ability to get back to your routine, we are certain that you, in turn, want to be able to sustain your programs now and in the future. We are prepared to help you in that regard with a variety of options.

One option is pre-billing. Pre-billing will allow you to use the funds that are already allocated in your current budget and apply them to future orders. We would simply invoice you now, and the funds will be used as work is completed. Conversely, we would also be able to produce some orders with slightly delayed invoicing.

We offer other services as well. Additional labor is available to assist with staff shortages - binding data entry, for example. We can provide services for print and bind, for which we require only digital files in order to complete your work. Products such as Kaseboxes and other enclosures can be produced based on your measurements, so there is no need for source material. Our digitization services can assist your institution or business by processing images that you have captured from source material at your location.

Feel free to contact us directly, via email or by phone, to discuss ways in which we can be of service to you and your organization. We are here to help.

Contact information can be found [here](#).